

# EFFICIENCY AND INTEGRITY: A PRIVATE SCHOOL'S JOURNEY TO COST SAVINGS WITH FLAGSHIP

With more than 30 campuses across Northern and Southern California, this client offers a challenging private school curriculum to preschool through high school-aged students. The client is focused on creating a safe and nurturing school environment where students are motivated to pursue their passions.

## ! THE CHALLENGE

Challenged with reducing annual expenses, the client identified facility operations as an area for potential savings. To realize these savings, the client considered outsourcing its facility management function. However, school leaders were concerned that a new vendor might not mesh well with existing staff, causing service disruptions and negatively impacting both students and faculty.

## ✓ THE SOLUTION

The client turned to Flagship to assess its facility operations and fill in any support gaps. To the delight of school leaders, the client retained its existing facility staff. Flagship strategically added two supervisors to provide additional assistance and program oversight. Not only did this help increase accountability, but it also led to enhanced efficiency and process improvements.

## ↑↑ THE OUTCOME

By introducing process and structure to its facility management program, Flagship helped the client achieve a 23% increase in efficiency. This translated to significant cost savings, which exceeded the client's initial goal. As an added benefit, the client was able to elevate the remarkable staff and culture on which its reputation was built.

With Flagship as its partner, the client can devote more time to its mission of connecting students to their bright futures. Subsequently, the school continues to experience rapid growth as well as increased student and teacher satisfaction.

