

Flagship Provides Trusted Cleaning and Care for Global Technology Company's Mission-Critical Data Centers

One of the world's largest tech companies, this organization is a global leader in consumer electronics, software, and digital media. Behind its products and services is a sophisticated network of data centers that house critical infrastructure and demand high levels of security, cleanliness, and care.

THE CHALLENGE

Not only do data centers consume significant amounts of energy and rely on highly controlled airflow and filtration systems, but they also take stringent security measures to ensure the protection of sensitive infrastructure and information.

This company needed a facility services partner for two of its West Coast data centers that could meet strict security and confidentiality protocols while providing specialized cleaning expertise.

Every person entering these facilities must be accounted for, with access authorized in advance and team members required to pass through multiple checkpoints. At the same time, cleaning must be performed with exceptional attention to detail to prevent dust and other contaminants from compromising sensitive equipment and data. Finding a partner capable of meeting both requirements – trusted access and specialized care – was key to the company's data center operations.



✓ THE SOLUTION

With extensive experience servicing large technology companies as well as highly controlled environments such as labs and cleanrooms, Flagship was well positioned to assist the organization with its specialized cleaning needs.

In 2018, the company selected Flagship to provide day porter, nighttime janitorial, and utility services across its two West Coast campuses encompassing seven buildings.

Flagship worked closely with the client's critical facilities supervisor and chief engineer to develop a cleaning program tailored to the unique specifications of the data center environment. Today, Flagship teams care for common areas, workspaces, and data halls, controlling dust and contaminants that could affect sensitive infrastructure. The team also supports the systems responsible for maintaining the airflow essential to server operations.

Just as important as the work itself is how it's performed. Flagship team members adhere to the client's rigorous privacy and security requirements, following established access procedures and navigating multiple checkpoints to ensure the integrity of restricted areas.

Since the partnership began, Flagship's role has expanded beyond routine janitorial services. At one campus, Flagship performs seasonal project work, including a deep cleaning of office areas and filtration systems each spring, while also coordinating specialized services such as street sweeping and exterior window cleaning.

↑↑ THE OUTCOME

What began as a janitorial and facility support partnership has grown into a long-standing relationship built on trust, consistency, and a shared commitment to protecting mission-critical environments.

Nearly a decade later, Flagship continues to support both data center campuses, with its role expanding to include recurring project work and the coordination of specialized facility services.

For a global tech company built on precision and security, Flagship has become a trusted facility services partner, helping maintain the highly controlled spaces that keep its critical technology infrastructure up and running.

